

Quality Policy

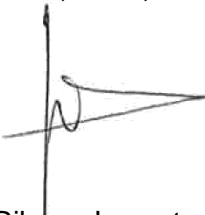
Within COPIRAL S.L.'s framework of activity, that of the design and manufacture of raw materials and animal feed from the revaluation of food by-products unfit for human consumption, the management states its commitment to pay maximum attention to each and every job carried out, to each decision made and to each action undertaken. We hereby take full responsibility for the following:

- To offer products and services which satisfy our customer's requirements, needs and expectations.
- To take our customers' needs into account in the development of new products which could increase their satisfaction.
- To systematically control each and every one of the factors on which our quality control depend.
- To work with competent, highly motivated personnel, who are pleased to form part of our organization.
- To encourage communication between our collaborators, both internal and external, to fulfil creative human potential.
- To fulfil all conditions agreed upon with our collaborators.
- To meet all specifications, rules, legal and other requirements established.
- To continually improve the efficiency of our quality management system and its processes, and to provide the necessary human and technical resources to ensure its satisfactory development.

This quality policy provides a framework for establishing and reviewing our quality objectives.

The general management promises to disclose its policy to all interested parties, and commits to complying with all established agreements.

Agramunt (Lleida), 14 August 2018



Jordi Ribera Jusmet
General Director, COPIRAL, S.L.